



## VITAL ENERGI UTILITIES LIMITED BUSINESS POLICY SIGNED STATEMENT

Vital Energi is a leading innovator in efficient energy provision and a catalyst for the development of new and sustainable ways of supplying the heat and power the UK needs; forming strategic alliances that operate in partnership for the benefit of local communities, hospitals, universities, government facilities, industrial, commercial, infrastructure and transport.

Thanks to an established infrastructure and an extensive team of highly competent, trained and motivated staff, who share the company's vision of teamwork, co-operation and trust, the company is able to handle every stage of a project's life-cycle from initial identification of a client's needs through to design, installation and long-term asset management. Our approach ensures the best solutions and technologies are adopted to provide significant financial and CO<sub>2</sub> savings while also complying with policy and planning requirements and government incentives.

### Vision

To provide Viable and Sustainable energy systems with Quality and Intelligence built-in.

### Mission

Develop synchrony with Clients, Supply Chain and staff to innovate, create and Implement Class Leading low carbon community energy systems to produce the UK's future energy generation whilst saving energy, carbon and cost to benefit and protect customers.

### Values

In everything we do, we aim to be the standard bearer for our industry. We are:

**Capable:** and we have more awards than any other energy company in the last 15 years to prove it

**Accountable:** we offer 40 year warranties

**Valued:** just read the testimonials from our clients

**Innovative:** a quick look at our case studies show how smart our energy solutions are

**Flexible:** we offer tailored, responsive answers because we're an agile, dynamic company

**Gary Fielding**  
Joint Managing Director  
Date: March 2019

**Ian Whitelock**  
Joint Managing Director  
Date: March 2019

The original signed copy of this document is retained by the SHEQ Department  
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