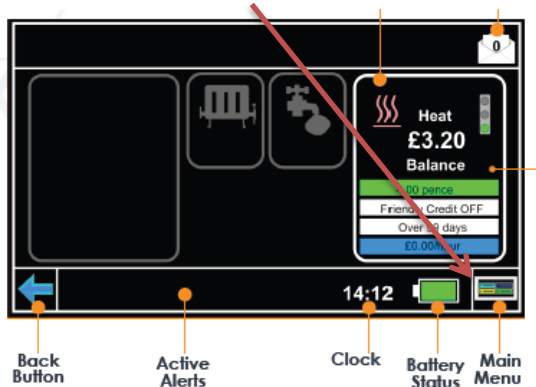


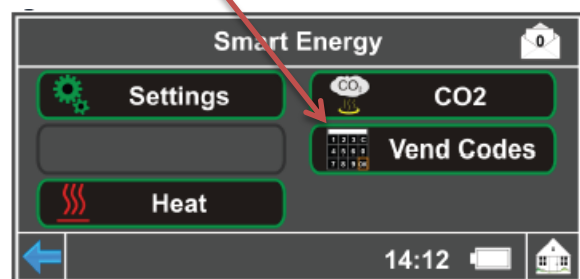
Vital Energi Utilities Limited
Metering and Billing Department
Headquarters
Century House
Roman Road
Blackburn, BB1 2LD

Please find instruction on how to enter power/vend codes manually:

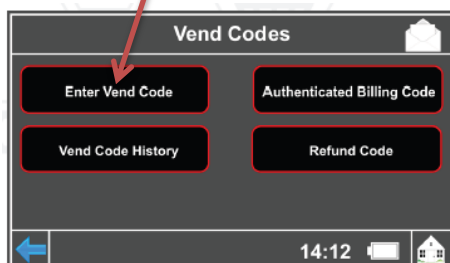
1. Remove the In-home display from the charging cradle
2. Select the Main Menu button



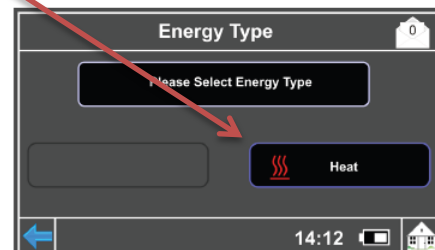
3. Select Vend code



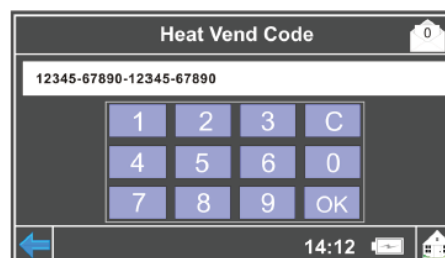
4. Enter Vend Code



5. Select Heat or Electricity (if applicable)



6. Enter the vend codes using the keypad on screen.



Regards
Vital Energi vPro Team